

# CARRIERS INSTALLED WITH iGO®

Carrier	Products			Capabilities										Additional Information			
	Product Type		Ticket/ Call Center Assist	Full e- App	Wet Sign	e-Sign & e-Submit						Paramed Ordering	Illustrations		Attach	Agency Integrator Integration	
	Life	Annuity				e-Mail	Digital Pad	Face 2 Face	Docu Sign	Voice	iPad						
AIG	Term		X	X	X	X		X			X			X	X	<ul style="list-style-type: none"> <li>•AIG Ticket has just agent attestation - so after locking the ticket - agent simply checks the box - attesting and submit the ticket to Case manager. There is no e-signature process. Once case manager approves the ticket - the ticket is electronically submitted to Exam One for further processing.</li> <li>•GUL and IUL products are listed under UL when selecting a Product Type in iGo</li> <li>•Illustrations are done available but handled by a 3rd party, not iPipeline.</li> </ul>	
	GUL																
	IUL																
Assurity	Term		X	X	X	X					X				X	DI and Accident products are available in NY. Voice Signature is limited by product and user.	
	CI																
	DI																
	WL																
	Accident																
AXA Equitable	Term		X	X	X	X		X	X				X (Aegis)	X	X		
	VUL																
	IUL																
Banner Life	Term		App Assist (Drop Ticket)												X	Only the agent may e-Sign. It is an agent attestation. No client e-Sign is required for Call Center Assist.	
	UL																
	Term																
	UL																
Foresters				X	X	X								X (TTS)	X	X	For juvenile cases, the Parent or legal guardian must be the Owner and Payer. Otherwise please proceed with writing the application on paper. Illustrations created by Insurance Technologies software can be attached. There are 2 PDFs - 1 is the illustration and is locked and cannot be signed, the other is the Numeric Summary - it is unlocked and if it comes directly from the software output, there is a signing variable - so it will be signed.
	WL																
John Hancock	Term		X	X	X	X									X	X	When using the John Hancock website, John Hancock sets e-Signature access, so you may not be able to eSign. Please contact John Hancock if you are not seeing the option. E-sign is not available when owner = Trust to be Established. E-sign is not available when FL Comparative Information = Yes
	UL																
	IUL																
	VUL																
	SUL																
	Term																Products may not be available in all states. Lincoln only uses DocuSign as the signature tool for all signature methods except Wet Signature. For all ClickWrap signature methods, there is support for both SSN/PIN and a texted
	UL																



<b>Protective</b>	Term Life/Alternative to Term		TeleLife					X					X	X	Drop ticket is not available in NY.
	UL														
<b>Prudential</b>	Term														e-Sign is not available: -On Prudential's portal. -When the initial payment is by cash or check (TIAA). -When the Premium Payor is not the Proposed Insured/Owner. -When there are multiple owners of the policy. -When the Primary insured is a minor (less than 15 years of age). -If the owner is a Trustee, corporate Estate or Institution. Note: 1035 Form not available in this package. Ticket requires special setup with carrier. For setup contact support@pipeline.com.
	UL														
	VUL		Pru Express	X	X	X							X	(Except Fastapp)	
<b>Sagicor</b>	Term			X		X	X (removed)	X			X			X	BGA use the TermQuote (LifePipe) to initiate new cases in Sagicor's iGO application. In addition, Sagicor is one of the few iPipeline customers to utilize LifePipe, Resonant, iGO, and Docfast. With the integration of these products, Sagicor can provide end to end eapplication workflow (from quote to automated underwriting, to e-application to policy fulfillment).
<b>SBLI</b>	Term		Drop Ticket Only										X	X	Only the agent may e-Sign. It is an agent attestation.
<b>Securian</b>	Term														Term Drop Ticket application goes through an EMSI call center for Full Term Application completion.
	Life/LTC														
	VUL		X	X		X						X	X	X	
	Fixed Life/ANL														
<b>Symetra</b>	Term														e-app NY is not available. Swift Term is newest product in process. It will have Drop Ticket and Client Collaboration.
	IUL			X	X	X					X	X	X		
	Swift Term														
<b>Transamerica</b>	Term		X	X	X	X	X	X			X	X	X	X	eSign is not available for NY Digital Pad is not available for "WFG" agents. *Agent sets up paramed ordering outside of iGo, but in iGo is asked if they are going to set up the paramed exam, and if yes, they are asked which company they will be using.
	IUL			X	X	X		X	X		X	X*	X		
	Med Supp (Stonebridge)			X	X	X		X		X	X		X		